



# MediaRECOVER™ SERVICE FORM

## CONTACT INFORMATION

Name (please print)	
Return Street Address	
Daytime Phone Number	Other Phone Number
Email Address	

## MEMORY CARD DESCRIPTION

Card Type: CompactFlash _____ SmartMedia _____ Memory Stick _____ MMC _____ xD Picture Card _____ Secure Digital _____ MicroDrive _____ Pen Stick _____ CDR/RW, DVDR/RW _____ Other _____	
Card Manufacturer	Card Size
Camera Manufacturer	Model No.
Description of Data Loss	
Please Describe Any Recovery Attempts	
Description of Lost Files and How Many?	What type of file(s) (eg. JPG, MOV)?
	Did you purchase our MediaRECOVER software?
	Perform Evaluation Only? _____ (We will email/call with results and will await your further instructions)

## CREDIT CARD PAYMENT

Note: Will speed service. Your credit card is charged only after recovery services.

Type: Visa _____ MasterCard _____ American Express _____ Discover _____	
Credit Card Number	Expiration Date
Exact Name on Credit Card	
Billing Address (If different from shipping address above)	
Cardholder Signature	Date

MediaRECOVER, LLC Service offers:  
 Free evaluation  
 Free shipping  
 Flat-fee pricing and  
 There is NO service fee if your recovered files are not found

## RETURN SHIPPING METHOD

Standard return by US First Class Mail. Other services:
_____ Insurance (Add \$3)
_____ US Priority Mail (Add \$6)
_____ FedEx Second Day (Add \$15)
_____ FedEx Standard Overnight (Add \$20)
_____ International Shipping/Handling (Add \$10)
_____ Global Priority Mail (Add \$15)

## SERVICE OPTIONS

_____ Recover files to a CD (included in service) _____ PC _____ Mac
_____ Instant download of files from our secure site (\$15)
_____ NEW! Card renewal service. Restoration of your media card back to like-new (\$15)
_____ Purchase MediaRECOVER software for image recovery - available for Win/Mac (\$29.95)

MediaRECOVER, LLC does not guarantee recovery in all situations.

I understand that I am in no way guaranteed that any files will be recovered from the supplied media regardless of any expressed or implied comments. I indemnify, defend, and hold harmless MediaRECOVER, LLC for any and all liability, actions, demands, liens, losses, costs, damages, judgements, and expense, including reasonable attorney's fees arising out of or resulting from MediaRECOVER, LLC services.

Signature \_\_\_\_\_ Date (mm/dd/yy) \_\_\_\_\_

SEND THIS COMPLETED FORM AND YOUR MEDIA CARD TO:
<b>MediaRECOVER, LLC</b> <b>2361 East Everglade Court</b> <b>Chandler, AZ 85249</b>